

November 13, 2020

The Honorable Carol F. Ochoa
Inspector General
General Services Administration, Office of Inspector General
1800 F Street NW
Washington, D.C 20405

Subject: External Peer Review Report on the Office of Inspections

Dear Inspector General Ochoa:

We had the lead role in completing a required external peer review in accordance with the Council of the Inspectors General on Integrity and Efficiency (CIGIE) and its Inspection and Evaluation Committee guidance as contained in the September 2019 *CIGIE Guide for Conducting Peer Reviews of Inspection and Evaluation Organizations of Federal Offices of Inspector General*. As designated by CIGIE, we partnered with the Architect of the Capitol's Office of Inspector General to form the CIGIE External Peer Review Team (Review Team). The Review Team conducted the review from August 18, 2020 through November 3, 2020.

The Review Team assessed the extent to which the Office of Inspections met seven standards established in the January 2012 *CIGIE Quality Standards for Inspection and Evaluation* (Blue Book), specifically: Quality Control; Planning; Data Collections and Analysis; Evidence; Records Maintenance; Reporting; and Followup. The assessment included a review of the office's *Inspections Operational Manual* (Manual), March 13, 2019, and an evaluation report.¹ The Review Team reviewed the report to determine whether it complied with the covered Blue Book standards and the Office of Inspections' internal policies and procedures, including those outlined in the Manual.

The Review Team determined that the Office of Inspections' policies and procedures generally met the seven Blue Book standards addressed in the external peer review. The report we reviewed also generally met the Blue Book standards and complied with the Office of Inspections' internal policies and procedures. As

¹ GSA's *Performance and Appraisal System for Senior Executives Remains Deficient*, JE20-001, June 9, 2020.

shown in the enclosure, management had no comments on the draft report.

We appreciated the cooperation and courtesies extended by the General Services Administration's Office of Inspector General during the review.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kurt W. Hyde". The signature is stylized with large loops and a prominent flourish at the end.

Kurt W. Hyde
Inspector General

cc: Christopher Failla, Inspector General, Architect of the Capitol, Office of
Inspector General

Enclosure



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

November 10, 2020

KURT W. HYDE
INSPECTOR GENERAL
LIBRARY OF CONGRESS, OFFICE OF INSPECTOR GENERAL
101 INDEPENDENCE AVE, SE
WASHINGTON, D.C. 20540

Subject: Response to External Peer Review Draft Report on the Office of Inspections

Thank you for the opportunity to comment on the draft report related to the Review Team's external peer review of our Office of Inspections. We appreciate the Review Team's independent review of our office's compliance with the seven required standards of the *CIGIE Quality Standards for Inspection and Evaluation*, January 2012 (Blue Book) and their assessment of our internal policies and procedures.

We have no comments on the report, but wish to express our appreciation to your staff and that of the Architect of the Capitol, Office of Inspector General, for their time, dedication, and professionalism in conducting this peer review and the suggestions made.

If you have any questions, please contact Patricia Sheehan, Assistant Inspector General for Inspections, Office of Inspections, at patricia.sheehan@gsaig.gov.

Sincerely,

A handwritten signature in blue ink that reads "Carol F. Ochoa".

Carol F. Ochoa
Inspector General

Cc: Christopher P. Failla, Inspector General, Architect of the Capitol, Office of Inspector General

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