



Stephen H. Ravas
Acting Inspector General

July 26, 2023

Robert C. Erickson
Acting Inspector General
Office of Inspector General
General Services Administration
1800 F St. NW
Washington, D.C. 20405

SUBJECT: External Peer Review Report

Dear Mr. Erickson:

We conducted this external peer review in accordance with the Council of the Inspectors General on Integrity and Efficiency (CIGIE) Inspection and Evaluation (I&E) Committee guidance as contained in the CIGIE *Guide for Conducting External Peer Reviews of Inspection and Evaluation Organizations of Federal Offices of Inspector General (December 2021)*. We began the peer review on April 4, 2023 and completed it on July 26, 2023.

AmeriCorps Office of Inspector General (AmeriCorps OIG) assessed the extent to which General Services Administration (GSA) OIG complied with the CIGIE *Quality Standards for Inspection and Evaluation*, January 2012 and December 2020 (Blue Books). This assessment included a review of the General Services Administration Office of Inspector General (GSA OIG) inspection and evaluation policies and procedures. We also reviewed two selected inspection and evaluation reports issued between April 1, 2020, and March 31, 2023, to determine whether the reports complied with the Blue Book standards and the GSA OIG's policies and procedures.

AmeriCorps OIG determined that the GSA OIG's policies and procedures were consistent with the January 2012 and December 2020 Blue Book standards. Both reports reviewed complied with its applicable Blue Book standards. Given the quality of your policies and procedures, we encourage you to share them with other offices as a best practice.

Sincerely,

A handwritten signature in blue ink, appearing to read "SR", written over a light blue horizontal line.

Stephen Ravas

Enclosures (2)

Enclosure 1 – Scope and Methodology

AmeriCorps OIG judgmentally selected the following two reports for review from nine reports issued during the period of April 1, 2020, through March 31, 2023.

Report No.	Report Date	Report Title
JE21-001	February 26, 2021	<i>GSA's National Capital Region Internal Fleet is Underutilized</i>
JE23-003	March 7, 2023	<i>GSA Misled Customers on Login.gov's Compliance with Digital Identity Standards</i>

We conducted this external peer review remotely using video and electronic communications. All files reviewed were transferred securely using GSA OIG's laptop and did not contain classified information.

Enclosure 2 – GSA OIG Comment to Draft Peer Review Report



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

July 25, 2023

Stephen H. Ravas
Acting Inspector General
AmeriCorps, Office of Inspector General
250 E. Street SW, Ste. 4100
Washington, DC 20525

Subject: Response to Draft Peer Review Report

Dear Mr. Ravas:

Thank you for the opportunity to comment on the draft report related to the Review Team's external peer review of our Office of Inspections. We appreciate the Review Team's independent review of our office's compliance with the required standards of the CIGIE Quality Standards for Inspection and Evaluation, January 2012 and December 2020 (Blue Books) and their assessment of our internal policies and procedures.

We have no comments on the report but wish to express our appreciation to your staff for their time, dedication, and professionalism in conducting this peer review.

If you have any questions, please contact Patricia Sheehan, Assistant Inspector General for Inspections, Office of Inspections at patricia.sheehan@gsaig.gov.

Sincerely,

A handwritten signature in black ink that reads "Robert C. Erickson".

Robert C. Erickson
Acting Inspector General

1800 F Street, NW, Washington, DC 20405-0002

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