

[About the Hotline](#)

The Office of Inspector General (OIG) set up the Fraud Hotline to receive reports of fraud, waste or abuse in GSA programs, including mismanagement or violations of law, rules or regulations by GSA employees or contractors.

Confidentiality

If you do not wish to disclose your identity, you may remain anonymous when contacting the OIG. However, our inability to contact you may limit our ability to do a complete investigation. We also honor requests for confidentiality, and we will protect your identity to the maximum extent allowed by law. Similarly, however, we may not be able to investigate the issue if you have confidentiality.

Please call the Hotline for detailed information about the special procedures used for protecting the identities of confidential sources. See also our [Privacy Statement](#) and note the privacy disclaimer below if you use the Hotline Portal to report allegations.

Privacy Disclaimer: Please be advised that any information submitted across the Internet is not guaranteed to be confidential because of the inherent openness of the Internet. Exercise discretion in sending sensitive material via e-mail because it can be intercepted by an outside party.

Information to Include in the Report

No matter which method of reporting you choose, please include as much detail as possible by answering the following questions:

- Who did it? Give the names of the individuals or GSA contractors.
 - When did it happen?
 - Which GSA program or office was harmed? Please be as specific as possible.
 - What did they do that was wrong? Describe the behavior or event in detail.
 - How did they do it?
 - Do you have first hand knowledge of the event?
 - Where can we obtain evidence of this event?
 - Who else knows about the event and how do they know?
 - May we contact you for additional information? If so, how can we contact you?
 - Have you reported this concern before to OIG? Did you receive a submission number?
 - The Tracking ID is a unique number that identifies your complaint. If you need to submit new or additional information to the Hotline regarding your complaint, it is best to reference this number in your communication for reference purposes.
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Fraud and Disclosing Classified Information

A disclosure of waste, fraud or abuse that includes classified information is not a protected disclosure under the whistleblower laws unless the disclosure is made in accordance with the laws and rules that govern the proper handling and transmission of classified information. A disclosure is protected if it is based on a reasonable belief that wrongdoing has occurred and if the disclosure is made to a person or entity that is authorized to receive it. You can make a protected disclosure of classified information to the OIG, but the information **may not be** transmitted using the OIG's unclassified hotline website.

If you have a complaint to file that requires the disclosure of classified information, please call the OIG Hotline at **(202) 501-1780** or **(800) 424-5210**.

How to File

report FRAUD